

Kadena AB Service Provider Matrix

We can HELP! 24/7 Helpline:
877-995-5247

Presenting Concern	Service Provider																			
	AFR Director of Psychological Health	Military One Source	Air Force Employee Assistance Program	Military & Family Readiness Center	Alcohol & Drug Abuse Prevention Program	Chaplain Corps*	Child & Youth Services	Equal Opportunity	Family Advocacy / Domestic Abuse Victim Advocate	Health Promotions	Inspector General	Law Enforcement	Legal	Mental Health	Military Family Life Consultant	Primary Care Behavioral Health	Sexual Assault Prevention & Response	Victims' Counsel	Installation-Specific Resource: True North	Installation-Specific Resource: Red Cross
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		♦									♦									
			♦			♦														
				♦																

For Emergencies, Dial
911

For Immediate Help,
Contact Command Post
24/7 at DSN: 634-1800
or

Commercial:

098-961-1800

National Suicide
Prevention Lifeline,
24/7, English &
Spanish: 988

Military One
Source (M1S):
800-342-9647



* Chaplains are a first responder to many concerns and will most likely always hand individuals off to a medical service provider or certified provider when possible.



Need more info? Call Kadena AB Integrated Resilience Office (IRO) 634.3238



Service Provider Matrix

Agency/Service Provider Phone Number Listing

True North	(315) 634-7447	Equal Opportunity (EO)	(315) 634-2571	Mental Health	(315) 634-3272
Air Force Employee Assistance Program	866-580-9078, press opt 2 - 24/7 access or www.magellanAscend.com	Family Advocacy Domestic Abuse Victim Advocate	(315) 634-0433	Military Family Life Consultant (MFLC)	080-4447-4315 or 080-7995-2035
Military OneSource	(800) 342-9647 24/7 access or www.militaryonesource.mil	Health Promotions	(315) 634-3332	Primary Care Behavioral Health (PCBH)	(315) 630-4817, option 1,1,1
Military & Family Readiness Center (M&FRC)	(315) 634-3366	Inspector General	(315) 634-1109	Sexual Assault Prevention & Response (SAPR)	(315) 634-7272
Alcohol & Drug Abuse Prevention Program (ADAPT)	(315) 634-3272	Law Enforcement - SFS AF OSI	(315) 634-2475	Victims' Counsel (VC)	(315) 634-2720
Chaplain Corps	(315) 634-1288	Legal	(315) 634-3300	FOCUS	Virtual as of Sept 2024 Okinawa@focusproject.org
Child and Youth Services	(315) 634-0514	School Liaison Program Manager	(501) 987-6095		

General Dialing Instructions: To call a DSN from a cell phone, dial 098-938-1111. At the dial tone, please enter the desired DSN number. If you would like to connect to the Kadena Operator, dial 0.
<https://go.intelink.gov/3afQzQ3-> KAB Contacts via Military One Source.

For Emergencies:
From On Base- Dial 911
From Off Base- Dial 938-1111 (to connect to the Kadena Switchboard), wait for dial tone, then dial 911 or dial 962-9445 direct.
From Japanese cell phone- Dial 098-934-5911
For off-base local Japanese emergencies- Dial 119, there is no guarantee that there is an English speaking operator available.

U.S. Lifeline **DSN 988** or **1.800.273.8255** 24/7 ACCESS

TELL Japan- English Speaking Lifeline:
0800-300-8355
Hours:
T/Th- 0900-2300
Friday-0900-1400
Sat & Mon- 0900- 2300 (continuous service)

